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MONDAY, 13 DECEMBER 2021

TO: ALL MEMBERS OF THE **SOCIAL CARE & HEALTH SCRUTINY COMMITTEE**

I HEREBY SUMMON YOU TO ATTEND A VIRTUAL MEETING OF THE SOCIAL CARE & HEALTH SCRUTINY COMMITTEE WHICH WILL BE HELD AT 2.00 PM ON MONDAY, 20TH DECEMBER, 2021 FOR THE TRANSACTION OF THE BUSINESS OUTLINED ON THE ATTACHED AGENDA.

Wendy Walters

CHIEF EXECUTIVE

Democratic Officer:	Emma Bryer
Telephone (Direct Line):	01267 224029
E-Mail:	ebryer@carmarthenshire.gov.uk

Wendy Walters Prif Weithredwr, Chief Executive, Neuadd y Sir, Caerfyrddin. SA31 1JP County Hall, Carmarthen. SA31 1JP

SOCIAL CARE & HEALTH SCRUTINY COMMITTEE

14 MEMBERS

PLAID CYMRU GROUP - 7 MEMBERS

1.	Councillor	Kim Broom
2.	Councillor	Karen Davies
3.	Councillor	Tyssul Evans
4.	Councillor	Jean Lewis

5. Councillor Emlyn Schiavone

6. Councillor Gwyneth Thomas [Chair]

7. Councillor Dorian Williams

LABOUR GROUP - 4 MEMBERS

1.	Councillor	Rob Evans
2.	Councillor	Ken Lloyd
3.	Councillor	Kevin Madge
4.	Councillor	Bill Thomas

<u>INDEPENDENT GROUP – 2 MEMBERS</u>

1. Councillor Sue Allen

2. Councillor leuan Wyn Davies [Vice-Chair]

NEW INDEPENDENT GROUP – 1 MEMBER

1. Councillor Louvain Roberts

AGENDA

1.	APOLOGIES FOR ABSENCE	
2.	DECLARATIONS OF PERSONAL INTERESTS INCLUDING ANY PARTY WHIPS ISSUED IN RELATION TO ANY AGENDA ITEM.	
3.	PUBLIC QUESTIONS (NONE RECEIVED)	
4.	2021/22 QUARTER 2 - PERFORMANCE REPORT (1ST APRIL TO 30TH SEPTEMBER 2021) RELEVANT TO THIS SCRUTINY	5 - 16
5.	EXPLANATION FOR NON-SUBMISSION OF SCRUTINY REPORT	17 - 18
6.	FORTHCOMING ITEMS	19 - 32
7.	TO SIGN AS A CORRECT RECORD THE MINUTES OF THE MEETING HELD ON THE 29TH NOVEMBER, 2021	33 - 36



SOCIAL CARE & HEALTH SCRUTINY COMMITTEE 4 20 DECEMBER 2021

2021/22 Quarter 2 - Performance Report (1st April to 30th September 2021) relevant to this Scrutiny

Purpose:

To examine the report for monitoring purposes.

To consider and comment on the following issues:

1. To consider the information contained within the report.

Reasons:

- Authorities are under a general duty to make arrangements to monitor performance
- We need to demonstrate to citizens, members and regulators how performance is managed, and appropriate interventions implemented

To be referred to the Cabinet / Council for decision: NC

CABINET MEMBER PORTFOLIO HOLDER:-

Cllr. Jane Tremlett (Social Care & Health) / Cllr. Peter Hughes Griffiths (Culture, Sport and Tourism) / Cllr. Linda Evans (Housing)

Directorate Communities / Chief Executive's	Designations:	Tel Nos./ E Mail Addresses:
Name of Head of Service:	Head of Leisure	01267 228309 IJones@carmarthenshire.gov.uk
Alex Williams	Head of Integrated Services	01267 228952 alexwilliams@carmarthenshire.gov.uk
Avril Bracey	Head of Adult Social Care	01267 242492 abracey@carmarthenshire.gov.uk
Aviii Bracey	Head of Commissioning	Chris.harrison@pembrokeshire.gov.uk
Chris Harrison	Head of Homes & Safer Communities	01267 228960 JMorgan@carmarthenshire.gov.uk
Jonathan Morgan	Communices	
Kelvin Barlow	Regional Partnership Programme Manager	kelvinbarlow@carmarthenshire.gov.uk
Noelwyn Daniel	Head of ICT & Corporate Policy & Interim Head of	01267 246270 ndaniel@carmarthenshire.gov.uk
Report Author:	Planning	
Silvana Sauro	Performance, Analysis & Systems Manager	01267 228897 ssauro@carmarthenshire.gov.uk



SOCIAL CARE & HEALTH SCRUTINY COMMITTEE 20 December 2021

2020/21 Quarter 2 - Performance Report (1st April to 30th September 2021) relevant to this Scrutiny

BRIEF SUMMARY OF PURPOSE OF REPORT

This report shows progress as at the end of Quarter 2 - 2021/22 of our deliverables (Actions and Measures) linked to the Corporate Strategy and our 13 Well-being Objectives.

	No.	13 Well-being Objectives for 2021-22			
(ell	1	Help to give every child the best start in life and improve their early life experiences			
5	2	Help children live healthy lifestyles (Childhood Obesity)			
Start Well	3	Support and improve progress, achievement, and outcomes for all learners			
	4	Tackle poverty by doing all we can to prevent it, helping people into work and improving the lives of those living in poverty			
5 Create more jobs and growth throughout the county					
Live Well	6	Increase the availability of rented and affordable homes			
=	7	Help people live healthy lives (Tackling risky behaviour and Adult obesity)			
	8	Support community cohesion, resilience, and safety			
Age Well	9	Support older people to age well and maintain dignity and independence in their later years			
alth age		Look after the environment now and for the future			
		Improve the highway and transport infrastructure and connectivity			
In a and envii	12	Promoting Welsh Language and Culture			
Governance & Better use of Paccularias		Better Governance and use of Resources			

Note

- 2021/2022 is the first year that we will self-evaluate and report on, under the terms of the new Local Government and Elections (Wales) Act 2021, especially Part 6 of the Act on Performance and Governance.
- All quarterly reports will also be shared with relevant Scrutiny committees (not just quarters 1 and 3 as is the current arrangement)

120	DETAILED REPORT ATTACHED?	YES
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IMPLICATIONS

I confirm that other than those implications which have been agreed with the appropriate Directors / Heads of Service and are referred to in detail below, there are no other implications associated with this report:

Signed:

Ian Jones - Head of Leisure

Alex Williams - Head of Integrated Services

Avril Bracey - Head of Adult Social Care

Chris Harrison - Head of Commissioning

Jonathan Morgan - Head of Homes & Safer Communities

Kelvin Barlow – regional Partnership Programme Manager

Noelwyn Daniel - Head of ICT & Corporate Policy

YES	YES	NO	NO	NO	NO	NO
Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets

1. Policy, Crime & Disorder and Equalities

The Well-being of Future Generations (Wales) Act 2015 requires public bodies to take all reasonable steps to meet their Well-being Objectives.

The Local Government and Elections Wales Act 2021 provides for the establishment of a new and reformed legislative framework for local government elections, democracy, governance and performance. It replaces the Local Government Measure 2009. Part 6 of the Act, Performance and Governance of Principal Council's statutory guidance is the most relevant and includes specific duties for the Council:

Duty	Response			
Duty to keep performance under review	We will maintain quarterly performance			
	monitoring throughout the year.			
	This Quarter 1 report addresses this duty.			
Duty to consult on performance	We will undertake a self-assessment and undertake consultation on 2021/22			
Duty to report on performance – based on self-assessment approach	performance and publish an Annual Report.			

2. Legal

In our published Well-being Statement, we are committed to monitor our Well-being Objective action plans.



CONSULTATIONS

I confirm that the appropriate consultations have taken in place and the outcomes are as detailed below

Signed:

lan Jones - Head of Leisure

Alex Williams - Head of Integrated Services

Avril Bracey - Head of Adult Social Care

Chris Harrison - Head of Commissioning

Jonathan Morgan - Head of Homes & Safer Communities

Kelvin Barlow – regional Partnership Programme Manager

Noelwyn Daniel - Head of ICT & Corporate Policy

- 1. Scrutiny Committee N/A
- 2. Local Member(s) N/A
- 3. Community / Town Council N/A

CABINET PORTFOLIO HOLDER(S)

- 4. Relevant Partners N/A
- **5. Staff Side Representatives and other Organisations –** All Departments have been consulted and have had the opportunity to provide comments on their performance and progress.

AWARE/CONSULTED -YES		
Section 100D Local Govern List of Background Papers		
Title of Document		papers are available for public inspection
Corporate Strategy 2018- 2023 (refreshed April 2021)	Corporate Strate	egy 2018-23 - updated April 2021

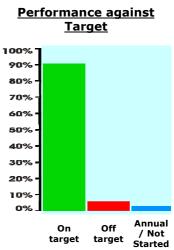
Include any observations here



PIMS Quarter 2 2021/22 Performance Report of measures & actions relevant to Social Care and Health Scrutiny

The table below provides a summary progress against target for the Actions and Measures contained within the selected document

		Total	On target	Off target	Not reported	Not available	Annual / Not started	% on target	Overall % on target
WBO7.Help people live healthy lives	Actions	1	1	0	0	N/A	0	100%	
(Tackling risky behaviour and obesity)	Measures	3	1	1	0	0	1	33%	50%
WBO8.Support community cohesion, resilience, and safety	Actions	8	8	0	0	N/A	0	100%	100%
WBO9.Support older people to age well and maintain dignity and independence in their later years	Actions	16	16	0	0	N/A	0	100%	100%
WBO12.Promote Welsh Language & Culture		1	1	0	0	N/A	0	100%	100%
WBO13.Better Governance and use of Resources	Actions	3	2	1	0	N/A	0	67%	67%
Overall Performance	Actions and Measures	32	29	2	0	0	1	91%	



PIMS Quarter 2 2021/22 Performance Report of measures & actions relevant to Social Care and Health Scrutiny

OFF TARGET

ACTIONS - Theme: WB013.Better Governance and use of Resources Sub-theme: A -Transforming, Innovating and Changing (TIC) the way we work and deliver services						
Action	15085	Target date	31/03/2023 (original target 31/03/2022)			
Action promised	We will work with other charging. (Social Care)	s to develop and implement the n	ew system- Finance Module for			
Comment		Early engagement with OLM and Social Care finance staff. The delay with eclipse rollout to Oct 2021 has impacted on this work.				
Remedial Action	Revised date will be Ma	Revised date will be March 2022				
Service Head: Chris Harrison		Performance status: Off target	:	3		

Measure Description	Co	2020/21 omparative Data			2021/22 Targe	t and Resu	ts
-	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of people referred to the National Exercise Referral scheme that complete the 16 week programme PAM/041	Not ap	plicable	Q2: 0.0 End Of Year: 0.0	Target: 0.0 Result: 0.0	Target: 55.0 Result: 0.0 Calculation: (0÷46) × 100	Target: 55.0	Target: 55.0
Comment	The scheme only weeks. Resulting complete NERS is	in no referrals co	npleting the so				
Remedial Action	Continue to work	with referrals to	ensure they co	mplete the s	cheme and remai	n active long	term.
Service Head: Ian Jones			Performance	status: Off	target		8

ON TARGET ETC.

	- Theme: WBO12.Promote C - The Welsh Language Pi	e Welsh Language & Culture romotion Strategy	
Action	14954	Target date	31/03/2022
Action promised		ne provision and use of the Welsh language within so e to provide services in the language of service user	
Comment	members participating in the is also due to have represen	ces has continued to prioritise a commitment to Wel e on line training courses that have commenced this tation at the Welsh Language Strategic Group Devel elementation of More than Just Words and to agree r	academic year. During early October, the Division opment Session in order to evaluate our current
Service Head	1: Alex Williams	Performance status: On target	

ACTIONS - Theme: WBO1 Sub-theme: A -Transforming		nd use of Resources ging (TIC) the way we work and deliver s	ervices
Action	15087	Target date	31/03/2022
Action promised	We will review our syste (Social Care - Commission	ms and processes to respond to a more digita oning)	lised approach to future working practices.
Comment	Much of the work has be within the whole system	een progressed with the introduction of Eclipse	and ongoing review of other processes
Service Head: Chris Harrison		Performance status: On target	

ACTIONS - Theme: WBG Sub-theme: B6 - Managing			
Action	15086	Target date	31/03/2022
Action promised	We will review and reduc	ce Debt within Social Care charging, and to work	with legal to recover outstanding debt.
Comment	Work is well underway w	ith Legal and the Social Care finance team.	
Service Head: Chris Harrison	1	Performance status: On target	

Manager Paraminting	Co	2020/21 omparative Data			2021/22 Target	and Results	;
Measure Description	Best Quartile	Welsh Median	Our Actual	Quarter 1	Quarter 2	Quarter 3	End of Year
The percentage of people referred to the National Exercise Referral scheme that attend the initial consultation of the programme 3.4.2.6	Not ap	plicable	Q2: 0.0 End Of Year: 0.0	Target: 50.0 Result: 20.0	Target: 50.0 Result: 52.1 Calculation: (87÷167) × 100	Target: 50.0	Target: 50.0
Comment	consultations tha	t expected. We ha	ive contacted a	all referrals o	e resulted in a lowe on numerous occasi this time due to th	ons and man	y have
Remedial Action					eassure them that safe environment.	leisure facilit	ies/sessior
Service Head: Ian Jones			Performance	status: On	target		

	Theme: WBO7.Help people - Mental Health	e live healthy lives (Tackling risky behaviour a	and obesity)
Action	14698	Target date	31/03/2022
Action promised		th partners to transform mental health and learning ention and prevention and ensure that support and	
Comment	Government about additional intentions are unnecessary a	ded to pause meetings on the single point of referral funding to extend 111 for mental health. Potentia and could be stood down as an action at that point. Tream ambulance services and improve conveyance making use of the facility.	ally this could mean our single point of contact A transportation scheme delivered by St John's to
Service Head:	Avril Bracey	Performance status: On target	

		3.Support community cohes implement how we provide	ion, resilience, and safety e information, advice, and assistance.	
Action	14694	Target date	31/03/2022 (original target 31/03/2021)	
Action promised		ne Information Advice and Assi as possible are supported to ac	stance (IAA) service by enhancing the Multi-Disciplinary Team, to ensure that as this preventative outcomes.	
Comment	Occupational Ther the team and con themselves in the	rapy referrals at Information and sequently reducing overall den Multi-disciplinary team 3 days	rogress for the service reaching up to 50% pro-active outcome resolving low level and Advice. This is having a significant impact on reducing referrals for assessment to hand for statutory services. Physiotherapy have commenced a pilot basing a week for a 4 to 6 month period to understand possible impact of resolving queries referrals for assessment through to the teams.	
Service Hea	d: Alex Williams	Performance status: On targ	get	
Action	15091	Target date	Target date 31/03/2022	
Action promised		Delta Connect as a primary pr telecare/telehealth	revented telecare service within the county. Develop with the health boards	
Comment	but the rapid resp recent Public Sect	onse service in times of crisis or Transformation Award. Delt	ners is increasing, allowing residents to benefit not only from regular welfare checks, at home. The significant impact the service is having has been recognised through a a is working with the Health Board to develop its overall approach to telehealth with a chronic health conditions to better manage those conditions at home.	
Service Hea	d: Alex Williams	Performance status: On targ	get	
Action	15101	Target date	31/03/2022	
Action promised	a new staffing str		e Local Authority and Health Board, outlining collective responsibilities whilst agreeing o support our approach to develop strong communities, help people help themselves	
Comment		nced to review the existing Sec e the restructure of Integrated	tion 33 agreement between the Health Board and the Council. This agreement will be Services.	
Service Hea	d: Alex Williams	Performance status: On targ	get	

		98.Support community cohes nmunity cohes	sion, resilience, and safety
Action	14695	Target date	31/03/2022 (original target 31/03/2021)
Action promised	We will continue to and provisions acr		mentia and the development of more dementia friendly and supportive communities
Comment	progressing well a interaction devices of the projects devices have rest work going on wit local authority has established which	nd we now have a specialist de s 'RITA' in care homes and host veloping with dementia monies arted 'virtually' and the opporth h people who formerly attended been drafted in a piece of wor encourages Dementia commur	d is chaired by Rhian Dawson. The dementia funding from the Welsh Government is ementia county wide MDT, admiral nurses in each locality and specialist dementia pitals across the county. Now that the group has restarted, we are looking at the rest and progressing these, for example dementia navigators. Some local authority day unity to join was offered to those in existing services. In addition, there is now 1 to 1 d day services in their own homes. The dementia strategy for the Health Board and k commissioned with Attain. A virtual 'Dementia community coalition' Group has been lities to work together and support other communities to develop. The first meeting expand the number of dementia communities in Carmarthenshire.
Service He	ad: Alex Williams	Performance status: On targ	get
Action	15081	Target date	31/03/2022
Action promised		arning Disability Strategy we w options to meet their needs.	ill continue to implement the Accommodation Plan (2019-24), to ensure people have a
Comment			which will inform our accommodation needs for the next 4 years. Commissioning are op housing options for individuals.
Service He Harrison	ead: Chris	Performance status: On targ	get
Action	15083	Target date	31/03/2022
			proach to strengthen and develop the preventative network of services & build e third sector, housing related support and the wider community, including carers.
Comment	Commissioning re	view under way, new service m	nodel has been agreed and project plan outline in place.
Service He Harrison	ead: Chris	Performance status: On targ	get

		nity cohesion, resilience, and safety ental health and well-being of our population	on & community resilience.
Action	15078	Target date	31/03/2022
Action promised	We will continue to provide planning arrangements are	e support for the care $\&$ support sectors to mitig e in place.	ate Covid risks and ensure robust contingency
Comment		ect continues to support carers to maintain their pport around contingency planning and has help ociated with COVID.	
Service Head: Chris H	arrison	Performance status: On target	

	- Theme: WBO8.Support co - Support Safer Commun	ommunity cohesion, resilience, and safety ities	
Action	15092	Target date	31/03/2022
Action promised		s to respond to operational and strategic imperetive ards (DoLs) Liberty Protection Standards (LPS) and ASV)	
Comment	Improvements are made who contribute to the work of the	inely review practice and procedures to ensure com lere necessary and good practice shared within the e regional Safguarding board and National improver ation of Liberty Protection Safeguards and a detaile	tea and regionally. The safeguarding team nent groups. Significant work has been undertaken
Service Head	: Avril Bracey	Performance status: On target	

ACTIONS -			
	me: WBO9.Support older proved population health	people to age well and maintain dignity and and wellbeing	independence in their later years
Action	14910	Target date	31/03/2022
Action promised	We will take account of and ageing society: age friendly	d ensure a Carmarthenshire specific response to the Wales	ne pending Welsh Government Strategy for an
Comment	to Ageing Well network (ev	k progressing well with good working relationships ery other month). Carms PSB have agreed to wor cil will lead the application. Working across Counci l.	k towards becoming a recognised Age Friendly
Service Head: Noel	wyn Daniel	Performance status: On target	
Action	14952	Target date	31/03/2022
Action promised		active role in the Regional Partnership Board and t further integration and transformation of care ar	
Comment	During Q2 Carmarthenshire programme under the direct	e County Council has continued to participate fully ction of the RPB	in the oversight and delivery of the regional
Service Head: Kelvi	in Barlow	Performance status: On target	

Action	13225	Target date	alth and social care services 31/03/2022 (original target 31/03/2021)
Action		a strong and sustainable in-	house domiciliary provision for Council and support the commissioning team in
promised			development of the reablement services
Comment		I	marketing programme to initiate and stimulate growth in service capacity.
	d: Avril Bracey	Performance status: On	
Action	14703	Target date	31/03/2022
promised	people in the Cou	nty.	Care Homes and Sheltered Housing Schemes that meets the future needs of older
Comment	Sheltered Scheme Modelling work is tender for design	e in Saron. ongoing, with defining our consultants to develop the	heltered schemes has begun and all works are now completed on the Llys yr Ysgol future offer for older persons accommodation. We are also currently evaluating the 144 assisted living retirement units at Pentre Awel,Llanelli. This is a unique 86 acre mbine business, research, academia, health and leisure.
Service Hea Morgan	d: Jonathan	Performance status: On	target
Action	14953	Target date	31/03/2022
Action promised			redesign support and services during and after the Covid-19 pandemic. This will includay opportunities as well as bed-based reablement.
Comment	reopening are bei	ng finalised and final arrang ongoing to develop dedicate	rtunities has now been agreed by Communities DMT. The risk assessments for gements being worked through in relation to the buildings, transport arrangements and debed-based reablement beds in Llys Y Bryn and we anticipate that this unit will be ope
Service Hea	d: Alex Williams	Performance status: On	target
Action	14955	Target date	31/03/2022
Action promised		to provide support for care family and friends in need.	rs, and young carers in particular, to enable them to continue providing the invaluable
	outcomes are being service. The deve	ng evaluated and will help to	pport carers to maintain their wellbeing and to protect caring relationships. The project o inform our work in developing a future support model for 3rd sector and carers
Comment	develop ways of v	ng Carers service, Parent Ca	rers ID card continues, Young Carers have received continued dedicated support from arers of Disabled Children have received regular opportunity to work with CCC to by on planned developments identifying the need for a Transitional Guide which will be
	develop ways of v drafted and publis	ng Carers service, Parent Ca vorking and to have their sa	rers ID card continues, Young Carers have received continued dedicated support from arers of Disabled Children have received regular opportunity to work with CCC to ay on planned developments identifying the need for a Transitional Guide which will be
	develop ways of v drafted and publis	ng Carers service, Parent Ca vorking and to have their sa shed later this year.	rers ID card continues, Young Carers have received continued dedicated support from arers of Disabled Children have received regular opportunity to work with CCC to ay on planned developments identifying the need for a Transitional Guide which will be
Service Hea	develop ways of v drafted and publis d: Chris Harrison 14956 We will work with	rig Carers service, Parent Cavorking and to have their sashed later this year. Performance status: On Target date partners to ensure that pec	rers ID card continues, Young Carers have received continued dedicated support from arers of Disabled Children have received regular opportunity to work with CCC to by on planned developments identifying the need for a Transitional Guide which will be target
Service Hea Action Action	develop ways of v drafted and publis d: Chris Harrison 14956 We will work with the Connect proje The target for CO	performance status: On Target date partners to ensure that perception, in order to reduce loneling	rers ID card continues, Young Carers have received continued dedicated support from arers of Disabled Children have received regular opportunity to work with CCC to all on planned developments identifying the need for a Transitional Guide which will be starget 31/03/2022 Tople remain socially connected, particularly through the use of virtual support such as ness, tackle inequalities and poverty. Tople is 5500, presently 62% has been achieved
Service Hea Action Action promised Comment	develop ways of v drafted and publis d: Chris Harrison 14956 We will work with the Connect proje The target for CO Carmarthenshire	partners to ensure that per cut, in order to reduce loneling NECT customers as a region of the customers as a region of the customers as a region of the customers as a region or the customers are customers.	rers ID card continues, Young Carers have received continued dedicated support from arers of Disabled Children have received regular opportunity to work with CCC to any on planned developments identifying the need for a Transitional Guide which will be starget 31/03/2022 Tople remain socially connected, particularly through the use of virtual support such as ness, tackle inequalities and poverty. On is 5500, presently 62% has been achieved en achieved.
Service Hea Action Action promised Comment	develop ways of v drafted and publis d: Chris Harrison 14956 We will work with the Connect proje The target for CO Carmarthenshire	Performance status: On Target date partners to ensure that per ct, in order to reduce loneli NNECT customers as a regic target is 2585, 91% has be	rers ID card continues, Young Carers have received continued dedicated support from arers of Disabled Children have received regular opportunity to work with CCC to any on planned developments identifying the need for a Transitional Guide which will be starget 31/03/2022 Tople remain socially connected, particularly through the use of virtual support such as ness, tackle inequalities and poverty. On is 5500, presently 62% has been achieved en achieved.
Service Hea Action Action promised Comment Service Hea	develop ways of v drafted and publis d: Chris Harrison 14956 We will work with the Connect proje The target for CO Carmarthenshire of d: Alex Williams 15079 The development	partners service, Parent Cavorking and to have their sashed later this year. Performance status: On Target date partners to ensure that pector, in order to reduce lonelity in order to reduce lonelity in order to service target is 2585, 91% has been performance status: On Target date of Market Stability Reports	rers ID card continues, Young Carers have received continued dedicated support from arers of Disabled Children have received regular opportunity to work with CCC to all on planned developments identifying the need for a Transitional Guide which will be starget 31/03/2022 Tople remain socially connected, particularly through the use of virtual support such as ness, tackle inequalities and poverty. Ton is 5500, presently 62% has been achieved en achieved. Target
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Action Action promised Comment Service Hea Action Action promised Comment	develop ways of v drafted and publis d: Chris Harrison 14956 We will work with the Connect projee The target for CO Carmarthenshire d: Alex Williams 15079 The development This involves an a Work is ongoing of	Performance status: On Target date partners to ensure that per ct, in order to reduce loneli NNECT customers as a region target is 2585, 91% has been Performance status: On Target date Of Market Stability Reports sessessment of both sufficients	rers ID card continues, Young Carers have received continued dedicated support from arers of Disabled Children have received regular opportunity to work with CCC to be an on planned developments identifying the need for a Transitional Guide which will be starget 31/03/2022 Tople remain socially connected, particularly through the use of virtual support such as ness, tackle inequalities and poverty. The property of the prope
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Action	15088	Target date	31/03/2022					
Action promised	We shall review the Transport & Facilities services in-line with the alternative offer for Day Care in Carmarthenshire							
Comment	Review of the transport function is underway, with updated processes. Structure work is ongoing, and planned to be complete within the this financial year.							
Service Hea	d: Chris Harrison Performance status: On target							
Action	15090	Target date	31/03/2022					
Action promised								
Comment	We have made significant progress with this action. We are in the process of creating a Carmarthenshire system flow team who are responsible for ensuring safe discharge to hospital and admission avoidance. We will shortly be appointing to the Senior Manager responsible for this team and have already appointed a Senior Nurse and Social Work Team Manager. We are tracking all patients in hospital who are ready to leave, and work as a multi-disciplinary team to plan for discharge. Any issues preventing discharge are escalated to a twice weekly hospital panel where they are worked through. We will shortly be putting in place a daily panel to support admission avoidance and expedite discharge. Whilst the mechanisms are progressing well to support this action, we are compromised currently by the lack of available care.							
Service Hea	d: Alex Williams	Performance status: On tar	get					
Action	15093	Target date	31/03/2022					
Action promised	Adult Social Care accommodation.	will collaborate with colleagues	s in Commissioning, Housing and the Health Board to develop a range of supported					
Comment	This work is ongoing. The Head of Service holds a monthly Programme Board on Accommodation at which key colleagues are represented. There are currently several projects in the process of development/implementation which will enable the Authority to improve accommodation choices for service users known to our Division/Department.							
Service Hea	d: Avril Bracey	Performance status: On targ	get					
Action	15096	Target date	31/03/2022					
Action promised								
Comment	We are supporting	Hospital discharges for individual	duals waiting Package of Care this is to promote flow.					
Service Hea Morgan	Performance status: On target							

ACTIONS - Theme: WBO9.Support older people to age well and maintain dignity and independence in their later years Sub-theme: D - A motivated and sustainable health and social care workforce							
Action	15089 Target date 31/03/2022						
Action promised	We will implement phase	1 and phase 2 of the new structure for Integra	ted Services.				
Comment	We are in the process of finalising the role profiles and consultation document for Phase 1 of the restructure, with a view to commencing consultation with the Senior Management Team towards the end of this calendar year.						
Service Head: Alex Williams		Performance status: On target					



Agenda Item 5

EXPLANATION FOR NON-SUBMISSION OF SCRUTINY REPORTS

SCRUTINY COMMITTEE: Social Care & Health Scrutiny Committee

DATE OF MEETING: 20th December 2021

ITEM	RESPONSIBLE OFFICER	EXPLANATION	REVISED SUBMISSION DATE
Mental Health Update	Avril Bracey	It is requested that this item be differed to the March meeting. Apologies for any inconvenience caused.	10/03/22
Services and Support for Children and Young People	Avril Bracey	The group that the Head of Adult Social Care was chairing in relation to children and young people has now been disbanded as this work is being addressed by the Regional Partnership and a new forum has been established. The suggestion is that the Head of Adult Social care collaborate with WWCP to provide an update at the March Scrutiny.	10/03/22



SOCIAL CARE & HEALTH SCRUTINY COMMITTEE 20th December 2021

FORTHCOMING ITEMS TO BE HELD ON 26TH January 2022 [2.00 P.M.]

In order to ensure effective Scrutiny, Members need to be clear as to the purpose of requesting specific information and the outcome they are hoping to achieve as a consequence of examining a report. Limiting the number of agenda items may help to keep meetings focused and easier to manage.

Discussion Topic	Background	Reason for report
Budget Monitoring 2021/22	This item enables members to undertake their monitoring role of the Health & Social Care revenue and capital budgets.	The Committee is being requested to scrutinise the budget information as part of their scrutiny role.
Revenue Budget Consultation 2021 – 2023	The Committee is consulted on the 3 year Revenue Budget on an annual basis.	This item will provide members with an opportunity to consider and comment on the budget settlement, departmental service budgets and efficiency savings proposals.
Autism Update	To provide the committee with an update on the work being done by the Authority.	Requested by the Scrutiny Committee
Loneliness - Task & Finish Update	To provide the committee with an update on the recommendation of the Loneliness Task & Finish Report.	Requested by the Scrutiny Committee
Communities Department Business Plan 2021/22 – 23-24	The Committee is consulted on the Business Plans for the Communities Department on an annual basis.	This item will enable the Committee to consider and comment on the Communities Departmental Business Plan relevant to its remit.

Items circulated to the Committee under separate cover since the last meeting

1. N/A

Briefings provided to the Committee since the last meeting

2. Shared Lives Update - 01/12/21

The following document(s) attached for information

- 1. The latest version of the Social Care & Health Scrutiny Committee's Forward Work Programme 2021/22.
- 2. The latest version of the Executive Board Forward Work Programme 2021/22.

SC&H Scrutiny Committee – Forward Work Programme 2021/22

21 st May 21	7 th July 21	5 th October 21	29 th November 21	20 th December 21	26 th January 22	10 th March 22	20 th April 22	Joint Scrutiny E&PP + SC&H (Date tbc)
Mental Health - General Update	Draft Annual Report of the Statutory Director of Social Services 20/21	Budget Monitoring 2021/22 –	Annual Safeguarding Report –moved from July & October	Mental Health Update — inc impact of Covid moved to March	Budget Monitoring 2021/22	Domiciliary Care Update	Budget Monitoring 2021/22 - to be circulated via email	Area Planning Board's Drug & Alcohol Misuse Annual Report
SC & Health Scrutiny Committee Forward Work Programme 2021/22	Annual Report on the Wellbeing Objectives	Performance Management Report (Quarter 1)	Budget Monitoring 2021/22 – to be circulated via email	Services & Support for Children & Young People (Multi Agency Forum Update) moved to March	Revenue Budget Consultation 2021 – 2023	Residential Care Update (in- house & independent) moved from November	Performance Management Report (Quarter 3)	Area Board Substance Misuse Service Annual Report
Budget Monitoring 2021/22 – to be circulated via email	SC&H Scrutiny Committee Annual Report 2021/22	Covid-19 Position Statement – moved from July	Residential Care Update (in-house & independent) moved to March	Performance Management Report (Quarter 2)	Autism Update	Mental Health Update – inc impact of Covid moved from December	Carers Update	
Page 2	Annual Safeguarding Report-moved to October	Domiciliary Care, Social Work Workforce & Market Pressures	Covid-19 Position Statement		Loneliness - Task & Finish Update	Services & Support for Children & Young People (Multi Agency Forum Update) moved from December	Learning Disability Strategy (2021- 26)	

21 st May 21	7 th July 21	5 th October 21	29 th November 21	20 th December 21	26 th January 22	10 th March 22	20 th April 22	Joint Scrutiny E&PP + SC&H (Date tbc)
	Covid-19 Position Statement – moved to October	End of Year Budget Monitoring moved from July	Dementia Action Plan - (Moved from April DATE TBC)		Communities Department Business Plan 2021/22 – 23-24	Adult Social Services Complaints and Compliments Report (Q3)—to be included within the main corporate annual report.	Dementia Action Plan - (DATE TBC)	
	End of Year Budget Monitoring moved to October	Annual Safeguarding Report-moved from July – moved to November						
		Adult Social Services Complaints and Compliments Report (Q1)—to be included within the main corporate annual report.						

21st May 21	7 th July 21	5 th October 21	29 th November 21	20 th December 21	26 th January 22	10 th March 22	20 th April 22	Joint Scrutiny E&PP + SC&H (Date tbc)
		Communities Department Business Plan 2021/22 – 23-24 (date TBC) Process of updating won't start until end Sept. To be included in FWP next municipal year.						

ITEMS CARRIED OVER FROM PREVIOUS WORK PROGRAMME:

- Services & Support for Children & Young People (Multi Agency Forum Update)
- Mental Health of Carers and Young People (incorporated into General Mental Health Update)
- Annual Safeguarding Report
- Dementia Action Plan

ITEMS FOR JOINT MEETINGS IN 2021/22: DATE TBC

- Area Planning Board's Drug & Alcohol Misuse Annual Report (E&PP and Social Care & Health)
- Area Board Substance Misuse Service Annual Report (E&PP and Social Care & Health)

TASK & FINISH REVIEW (on hold pending re-scoping exercise / due to time constraints delayed until next year):

• Early Intervention & Prevention of Suicide in Carmarthenshire. {NOTES: Age group 18-24/ males. 1 area of national strategy – PREVENTION (what are we doing). 6 priorities in WG National Strategy}.

TASK & FINISH REVIEW – FOR FUTURE CONSIDERATION

- Mental Health of Children joint with Education (Chair to arrange with E&CS Chair)
- Social Care in the Home Review of how other Countries are working / Best Practice

DEVELOPMENT SESSIONS:

21st May

Overall approach to supporting discharge to hospital – Alex

7th July

- Shared Lives Placement (inc. Living Units for people with learning disabilities) Avril
- Day Services & Respite Service Avril
- Overview of Delta Wellbeing & Social Care Services Delivery

5th October

- Overall approach to right sizing and review of domiciliary care Alex (included with COVID update 05/10/21 Scrutiny)
- Recruitment and Retention of OT & Social Workers Alex / Avril (included with COVID update 05/10/21 Scrutiny)
- Shared Lives Placement (inc. Living Units for people with learning disabilities) — Avril (moved from 7th July — Moved to December)

1st December

 Shared Lives Placement (inc. Living Units for people with learning disabilities) – Avril (moved from 7th July – Moved to December)

10th March

- CHC / Citizens Voice Body [Chair to confirm date]
- Domestic Violence Avril (tbc)

20th April

REPORTS REQUESTED / CIRCULATED VIA E-MAIL:

- Budget Monitoring Report (18/05/21)
- Budget Monitoring Report (18/11/21)

-as at 23/09/2021 (For the period September 21 - September 22)

Introduction

This plan is published to encourage and enable greater understanding between the Cabinet, all Councillors, the public and other stakeholders. It assists the Scrutiny Committees in planning their contribution to policy development and holding the Cabinet to account.

The plan gives the public and stakeholders a chance to see the forthcoming major decisions to be made by the Cabinet over the next 12 months. It is reviewed and published quarterly to take account of changes and additional key decisions.



-as at 23/09/2021 (For the period September 21 - September 22)

CHIEF EXECUTIVE

Subject area and brief description of nature of report	Responsible Officer	Cabinet Portfolio	Scrutiny Committee to be consulted	Date of expected decision by Cabinet
ECONOMIC RECOVERY PLANS (TOWN CENTRES)	Jason Jones, Head of Regeneration	Resources	Community	25.10.21
CITY DEAL - PROCUREMENT UPDATE	Wendy Walters, Chief Executive	Leader	Community	31.01.22
EQUALITY AND DIVERSITY TASK & FINISH GROUP	Wendy Walters, Executive	Communities & Rural Affairs		8.11.22
WELSH GOVERNMENT CONSULTATION DOCUMENTS	Wendy Walters Executive	Deputy Leader	If applicable	As and when requirede
REVIEW OF COMMUNITY COUNCIL BOUNDARIES & ELECTORAL ARRANGEMENTS	Wendy Walters, Chief Executive	Resources		As and when required
REVIEW OF THE CONSTITUTION (LEGISLATION CHANGES) - CRWG	Linda Rees Jones Head of Administration & Law	N/A CRWG - FEB	N/A	As And When Required
CITY DEAL UPDATE (INCLUDING PENTRE AWEL)	Wendy Walters Chief Executive	Leader		As & When Required

-as at 23/09/2021 (For the period September 21 - September 22)

COMMUNITY SERVICES

Subject area and brief description of nature of report	Responsible Officer	Executive Portfolio	Scrutiny Committee to be consulted	Date of expected decision by Cabinet
DIRECTOR OF SOCIAL SERVICES ANNUAL REPORT 2021/22	Jake Morgan – Director of Communities/Silvana Sauro	Social Care & Health	07/07/21 & 08/07/21	13/09/2021
DOG BREEDERS LICENCE UPDATE (Change of Policy / Legislation – awaiting WG confirmation)	Jonathan Morgan – Head of Homes and Safer Communities/ Roger Edmunds	Public Protection		TBC
PROVIDING ADDITIONAL PITCHES FOR GYPSIES AND TRAVELLERS IN THE LLANELLI AREA	Jonathan Morgan – Head of Homes and Safer Communities/Rachel Davies	Housing	TBC	18/10/2021
HRA BUDGET SERVICES CHARGES AND RENT SETTING 2022/23	Jonathan Morgan – Head of Homes and Safer Communities/Rachel Davies	Hopusing	RY	January 22
CHS+ DELIVERING WHAT MATTERS BUSINESS PLAN	Jonathan Morgan – Head of Homes and Safer Communities/ Rachel Davies/ Gareth Williams	Housing	February 2022	February 2022 (Budget)

-as at 23/09/2021 (For the period September 21 – September 22)

CORPORATE SERVICES

Subject area and brief description of nature of report	Responsible Officer	Executive Portfolio	Scrutiny Committee to be consulted	Date of expected decision by Cabinet
BI-MONTHLY REVENUE AND CAPITAL BUDGET MONITORING REPORTS	Chris Moore Director of Corporate Services	Resources	N/A	SEPT NOV JAN MARCH
QUARTERLY TREASURY MANAGEMENT AND PRUDENTIAL INDICATOR REPORT	Chris Moore Director of Corporate Services	Resources	N/A	SEPT/OCT JAN APR
ANNUAL TREASURY MANAGEMENT & PRUDENTIAL INDICATOR REPORT	Chris Moore Director of Corporate Services	Resources	N/A	JULY
BUDGET OUTLOOK	Chris Moore Director of Corporate Services	Resources	N/A	JULY
5 YEAR CAPITAL PROGRAMME	Chris Moore Director of Corporate Services	Resources	ALL JAN/ FEB	JAN
COUNCIL TAX BASE	Chris Moore / Helen Pugh	Resources	N/A	DEC
Council Tax Reduction Scheme	Chris Moore / Helen Pugh	Resources	N/A	FEB
BUDGET STRATEGY (Revenue and Capital)	Chris Moore Director of Corporate Services	Resources	ALL JAN/ FEB	JAN
HIGH STREET RATE RELIEF	Chris Moore Director of Corporate Services /Helen Pugh	Resources	N/A	March
CORPORATE RISK REGISTER		Resources	Audit CommitteeMarch &SEPT	
TREASURY MANAGEMENT POLICY AND STRATEGY	Chris Moore Director of Corporate Services	Resources	N/A	FEBRUARY - BUDGET MEETING
FINAL BUDGET Revenue & Capital	Chris Moore Director of Corporate Services	Resources	N/A	FEBRUARY - BUDGET MEETING
HOUSING REVENUE ACCOUNT BUDGET AND RENT SETTING REPORT	Chris Moore Director of Corporate Services	Resources	HOUSING	FEBRUARY BUDGET MEETING
BWGET STRATEGY	Chris Moore Director of Corporate Services	Resources	N/A	NOV

-as at 23/09/2021 (For the period September 21 - September 22)

-as at 23/09/2021 (For the period September 21 - September 22)

EDUCATION & CHILDREN

Subject area and brief description of nature of report	Responsible Officer	Executive Portfolio	Scrutiny Committee to be consulted	Date of expected decision by Cabinet
MODERNISING EDUCATION	Simon Davies – Head of	Education & Children		27/09/2021
PROGRAMME - MUTUAL INVESTMENT	Access to Education			
MODEL -DEED OF ADHERENCE				



-as at 23/09/2021 (For the period September 21 - September 22)

ENVIRONMENT

Subject area and brief description of nature of report	Responsible Officer	Executive Portfolio	Scrutiny Committee to be consulted	Date of expected decision by Cabinet
HIGHWAYS MAINTENANCE MANUAL	Steve Pilliner - Head of Transportation & Highways/ Chris Nelson/ Richard Waters	Environment	EPP 4/10/21	25/10/21
LEQ	Ainsley Williams	Environment	EPP 4/10/21	25/10/21
FUTURE WASTE STRATEGY	Ainsley Williams / Dan John	Environment	4/10/21	25/10/21
EQUESTRIAN STRATEGY	Steve Pilliner - Head of Transportation & Highways /Caroline Ferguson	Environment	EPP 12/11/21	22/11/21
ELECTRIC VEHICLE STRATEGY	Steve Pilliner / Simon Charles	Environment	EPP 12/11/21	6/12/21
PUBLIC CONVENIENCES	Ainsley Williams. Head of Waste & Environmental Services Rhys Davies	Environment	EPP 16/12/21	January 22

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Agenda Item 7

SOCIAL CARE & HEALTH SCRUTINY COMMITTEE

Monday, 29 November 2021

PRESENT: Councillor I.W. Davies (Chair)

Councillors:

S.M. Allen, K.V. Broom, K. Davies, R.E. Evans, W.T. Evans, M.J.A. Lewis, K. Lloyd, K. Madge, E.M.J.G. Schiavone, B. Thomas, G. Thomas and D.T. Williams

The following Officers were in attendance:

A. Bracey, Head of Social Care

A. Williams, Head of Integrated Services

C. Richards, Senior Safeguarding Manager

M.S. Davies, Democratic Services Officer

R. Morris, Members Support Officer

E. Bryer, Democratic Services Officer

Virtual Meeting - 2.00 pm - 3.50 pm

1. APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillors B.A.L. Roberts and J. Tremlett (Cabinet Member for Social Care and Health).

On behalf of the Committee the Chair extended condolences to Cllr. J. Tremlett on the passing of her son and husband.

2. DECLARATIONS OF PERSONAL INTERESTS INCLUDING ANY PARTY WHIPS ISSUED IN RELATION TO ANY AGENDA ITEM.

Councillor	Minute No (s)	Nature of Interest
Kevin Madge	4. Annual Report on Adult Safeguarding and Deprivation of Liberty Safeguards (DoLS) (2020/21)	Daughter works in Social Care.

There were no declarations of any prohibited party whips.

3. PUBLIC QUESTIONS

The Chair advised that no public questions had been received.

4. ANNUAL REPORT ON ADULT SAFEGUARDING AND DEPRIVATION OF LIBERTY SAFEGUARDS (DoLS) (2020/21)

The Committee considered the Authority's Annual Report on Adult Safeguarding and Deprivation of Liberty Safeguards (DoLS), which provided information on the role, functions and activities undertaken by the Authority with regard to Adult Safeguarding and Deprivation of Liberty Safeguarding.



As the statutory organisation responsible for adult safeguarding, the Authority was required to have effective arrangements in place to ensure vulnerable adults were protected from harm. The Authority undertakes its role in close partnership with Dyfed Powys Police, the Hywel Dda University Health Board and other statutory and non-statutory organisations. The Authority was also the supervisory body for Deprivation of Liberty Safeguard. The report detailed some of the key performance activities, processes and practices.

As the supervisory body for Deprivation of Liberty Safeguards, the Local Authority ensured some of the most vulnerable citizens were properly safeguarded. The report detailed the current DoLS arrangements and the forthcoming changes.

The report related to 2020/21 financial year and summarised the national, regional and local context of Adult Safeguarding and provided a variety of information including:-

- National and regional strategic position
- Local operational arrangements
- Audits and Inspections
- Performance and Activity Information

A number of questions were raised to which the officers responded. The main matters were as follows:

- Clarification was sought regarding the awareness raising sessions that had been delivered by the team.
 - The Senior Manager Safeguarding / DoLS advised that the team had delivered regular safeguarding awareness raising / training sessions and that these were themed sessions for practitioners. It was stated that the session had been successful and had given the team opportunities to ask burning questions around safeguarding.
- It was asked what impact the new Enquiries (Duty) Officer Role had had on the core team.
 - The Senior Manager Safeguarding / DoLS advised that objective of this role was to assist with ensuring that cases were resolved within 7 days and to prevent cases being escalated. It was felt that this role had reduced the number of case escalations.
- Reference was made to the Audit Wales report that mentioned
 Denbighshire being co-located with partner agencies. It was asked if
 Carmarthenshire was considering implementing this model of working.
 Officers advised that research had shown that there was no ideal solution
 and that being co-located did not necessarily result in better outcomes. It
 was stated that the key to achieving positive outcomes was by ensuring that
 infrastructures were in place to facilitate good communications and
 responses.
- Officers were asked why the ADULT Protection Support Order which had been available since 2014 had rarely been used.
 The Committee was advised that under certain circumstances, cases could be resolved under the Mental Health Act legislation or via the Court of Protection meaning that support orders weren't required.
- Reference was made to the five recommendations made by National



- Independent Safeguarding Board.

 Officers advised that the recommendations were to inform Welsh Government when developing strategies and guidance.
- It was asked if the ability to gain access to care homes had improved.
 The Senior Manager Safeguarding / DoLS advised that access to care
 homes had been challenging during lockdown but the situation had now
 improved. It was stated that guidance had also been changed and the
 Authority now insisted on face-to-face assessments.
- It was asked how easy it was to access and share data between the various agencies.
 Officers advised that while IT systems weren't integrated there were data

Officers advised that while IT systems weren't integrated there were data sharing protocols that meant that agencies shared relevant and proportionate information that allowed informed decisions and risk assessments to be undertaken.

- Reference was made to the reduction of the number of enquiries undertaken within 7 days in quarter 4. It was asked if this was a concern and what were the reasons for the reduction. The Committee was advised that safeguarding enquiries should normally be undertaken within 7 days; however, they should not be rushed. Several factors have contributed to this downward trend including the complexity of situations and the lack of availability of staff in partner agencies during the pandemic. It was stated that the position had already improved this year.
- Concern was expressed regarding the number of care home enquiries.
 Officers advised that care homes were good at self-reporting although in many instances these were low level and not serious concerns. It was also stated that Carmarthenshire had a high number of care homes which would have a bearing on the statistics.
- It was asked why the number of applications received but not allocated assessors for quarter 4 was still high.
 The Committee was advised that the Cheshire West judgement in 2014 had resulted in on overnight backlog of cases but assurance was given that the Authority had a rigorous process of screening to ensure that the most vulnerable were being prioritised. It was hoped that with additional funding from Welsh Government the assessments would be completed within 3 months.
- It was asked how much pressure the new Liberty Protection Safeguard will have on the service now that it will apply to 16 and 17 year olds. Officers advised that it was anticipated that the numbers would increase however the Liberty Protection Safeguards framework would also simplify assessment. In preparation for the implementation of Liberty Protection Safeguards the region had agreed to undertake a scoping exercise which aims to inform how many people would be entitled to the safeguards. It was hoped that this exercise would help predict demand and any associated training/resource implications.
- It was asked how we could be certain that the outcomes achieved were robust.
 Officers stated the importance of a person-centred approach in establishing the appropriate level of support and that each case had an investigation recommendation and action plan.

RESOLVED that the report be received.



5. EXPLANATION FOR NON-SUBMISSION OF SCRUTINY REPORT

The Committee received an explanation for the non-submission of the following scrutiny reports.

- Dementia Action Plan
- Residential Care Update

RESOLVED that the explanation for the non-submission be noted.

6. FORTHCOMING ITEMS

RESOLVED that the list of forthcoming items to be considered at the next scheduled meeting on the 20th December, 2021 be noted.

7. SOCIAL CARE & HEALTH SCRUTINY COMMITTEE ACTIONS AND REFERRALS UPDATE

The Committee considered the update report detailing progress in relation to actions, requests and referrals emerging from previous meetings.

UNANAMOUSLY RESOLVED that the report be received.

8. TO SIGN AS A CORRECT RECORD THE MINUTES OF THE MEETING HELD ON THE 5TH OCTOBER, 2021

UNANAMOUSLY RESOLVED that the minutes of the meeting of the Committee held on the 5th October, 2021 be signed as a correct record.

CHAIR	DATE